Wood's Plumbing Prepaid Residential Plumbing Service Agreement

Wood's Plumbing is now offering Prepaid Plumbing Service Agreements to our residential customers. All of our prepaid service agreements include a free annual whole house plumbing and safety inspection. In addition, service agreements include discounts that can legitimately save customers hundreds of dollars for services that may be of need during the term of the agreement. Specific benefits of the various plans vary and are indicated below.

Bronze Service Agreement, \$107.40 per year (equates to \$8.95 per month) Annual whole house plumbing inspection (\$150.00 value) 10% discount on all parts and labor during time of agreement*** Transfers to new home owners, increasing the value of your home for resale	Front of line appointment scheduling * Special internet or mail out discounts for service agreement customers only
Silver Service Agreement, \$227.40 per year (equates to \$18.95 per month) Annual whole house plumbing inspection (\$150.00 value)	Water heater flush for one water heater (\$195.00 value)++
Front of line appointment scheduling *	10% discount on all parts and labor during time of agreement***
Special internet or mail out discounts for service agreement customers only	Transfers to new home owners, increasing the value of your home for resale
Silver Plus Service Agreement, \$347.40 per yea (equates to \$28.95 per month)	
All of the benefits of the Silver Service Agreement plus	Water heater flush for one additional water heater (\$195.00 value)**
Gold Service Agreement, \$417.40 per year (equates to \$34.78 per month)	
Annual whole house plumbing inspection (\$150.00 value)	Water heater flush for one water heater (\$195.00 value) **
Front of line appointment scheduling *	15% discount on all parts and labor during time of agreement***
Special internet or mail out discounts for service agreement customers only	Waiver of \$62.50 service charge during time of agreement
2 year warranty on all parts (normal 1 year warranty)	Transfers to new home owners, increasing the value of your home for resale
Gold Plus Service Agreement, \$537.40 per year (equates to \$44.78 per month)	
All of the benefits of the Gold Service Agreement plus	Water heater flush for one additional water heater (\$195.00 value)**

How the Prepaid Service Agreement works:

Once your service agreement is initiated, a representative from Wood's Plumbing will contact you to set an appointment with one of our technicians to conduct your whole house plumbing and safety inspection. You will be given a copy of the inspection, which is a detailed evaluation that will give you an honest picture of the current condition of your home plumbing system. This will give you information so you can prioritize any repairs that may be required, whether it may be something needing immediate attention or items that can be delayed to fit into your home budget. Your agreement discount on parts and labor will apply to any services that may be needed. For more detailed information about whole house plumbing inspections, please go to our website at www.woodsplumbing.com. In addition, for Silver, Silver Plus, Gold and Gold Plus agreement holders, an appointment will also be made for your water heater flush or flushes.

Upon initiation of your Prepaid Service Agreement, you will automatically receive priority appointment scheduling, discounts on all parts and labor. Gold and gold plus members receive waiver of service charges and extended warranties.

Wood's Plumbing will maintain records of what is found during the whole house inspection to assist in diagnosis of solutions to future plumbing problems.

Prior to the end of your service agreement, Wood's Plumbing will notify you so you can renew your agreement without service interruption.

Periodic Specials:

At the time your Prepaid Service Agreement is initiated, we will ask you for your e-mail address. We will use this address to inform you of specials that will be available to service agreement holders only. Your e-mail address will be used by Wood's Plumbing for communication with you, and will not be released to any other organization or individual for any reason.

Restrictions:

Wood's Plumbing Prepaid Service Agreements are available to residential customers only. Service agreements are for the holder's single address only.

Transfer of Service Agreement:

Wood's Plumbing Prepaid Service Agreements can be transferred to new home owners if you sell your home. Simply notify us of the name of the new owners to complete the transfer.

- * Front of line appointment scheduling you will be given an appointment with the next available technician
- ** One water heater flush per year. If additional repairs or upgrades are needed to perform the water heater flush, they will be at extra charge.
- *** Discounts cannot be combined with any other discount or coupon unless specifically authorized by Wood's Plumbing Enterprises, LLC.